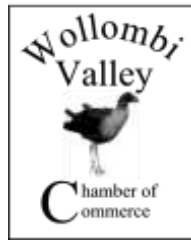




Department of State and
Regional Development



WOLLOMBI VALLEY ANNUAL RESIDENTS SURVEY

Dear Resident/s,

The Wollombi Valley Chamber of Commerce is conducting its first Annual Resident's Survey to gain a greater understanding of community views and to help identify opportunities for improvement to make Wollombi Valley an even better place to live and work. We value your feedback and hope to get a large response to this survey.

Please complete only one survey per household.

The survey results will be presented to the community at the November Wollombi Progress Association meeting. Please put your completed survey in the "Resident's Survey" box at Laguna, Millfield or Wollombi Stores or post to the Wollombi Valley Chamber of Commerce, c/o The Wollombi General Store, Wollombi NSW 2325 **by 15 October 2009.**

Please circle one number only

Q1 Do you and/or your family live in the Wollombi Valley:

- 1 Full time? -> Go to Q5
- 2 Part-time? -> Go to Q2

Q2 How often do you come to the Wollombi Valley?

- 1 Weekly 3 Monthly
- 2 Fortnightly 4 Less than monthly

Q3 On average, how many days do you stay on each visit?

Q4 What is the postcode at your permanent address?

Q5 What is your locality in the Wollombi Valley?

- 1 Boree 4 Millfield
- 2 Bucketty 5 Wollombi
- 3 Laguna 6 Other....

Q6 How many people in your household are:

- a. Under 5 years old
- b. Between 5 – 11 years old
- c. Between 12 – 17 years old
- d. Between 18 – 34 years old
- e. Between 35 – 64 years old
- f. Over 65 years old
- g. Female
- h. Male

Q7 Is it important to you that your town be considered a part of the 'Wollombi Valley' for planning and community activities?

- 1 Yes 2 No

Q8 If there were one thing you would improve in the following types of businesses what would it be?

a. Cafes and restaurants

1. Customer service	2. Lower pricing	3. Better quality
4. Open hours	5. Broader variety	6. Location
7. Other		

b. Cellar doors and wineries

1. Customer service	2. Lower pricing	3. Better quality
4. Open hours	5. Broader variety	6. Location
7. Other		

c. General Stores

1. Customer service	2. Lower pricing	3. Better quality
4. Open hours	5. Broader variety	6. Location
7. Other		

d. Art Galleries/Museums

1. Customer service	2. Lower pricing	3. Better quality
4. Open hours	5. Broader variety	6. Location
7. Other		

e. Tavern/Wine Bar

1. Customer service	2. Lower pricing	3. Better quality
4. Open hours	5. Broader variety	6. Location
7. Other		

Q9 Where do you normally buy items like milk or newspapers?

- 1 Laguna Store 5 Cessnock
- 2 Wollombi Store 6 Newcastle
- 3 Millfield Store 7 Sydney
- 4 Kulnura 8 Tuggerah/Wyong

If not 1, 2 or 3 then what is the main reason you don't buy locally?

Continued overleaf...

Q10 How often do you visit the following establishments in the Wollombi Valley?	Between 1-6 times a week	Weekly	Monthly	Less than Monthly	Never
<i>Please tick one box per row only</i>					
a. Cafes and restaurants					
b. Cellar doors and wineries					
c. General stores					
d. Art galleries and museums					
e. Tavern/Wine Bar					

Please circle how important the following goods and services are to you, where one is not important at all and five is extremely important. Then, please indicate how satisfied you are with your access to those services, where one is very dissatisfied and five is very satisfied.

Eg. Access to postal services	1	2	3	4	5	8	1	2	3	4	5	8
	IMPORTANCE						SATISFACTION					
	1 - not important at all and 2 - somewhat important 3 - quite important 4 - very important 5 - extremely important N/A - not applicable						1 - very dissatisfied 2 - dissatisfied 3 - neither 4 - satisfied 5 - very satisfied N/A - not applicable					

Q11 EATING OUT

a. Mid week dining	1	2	3	4	5	N/A	1	2	3	4	5	N/A
b. Weekend dining	1	2	3	4	5	N/A	1	2	3	4	5	N/A

Q12 FACILITIES AND SERVICES

a. Access to public transport	1	2	3	4	5	N/A	1	2	3	4	5	N/A
b. Mobile phone reception	1	2	3	4	5	N/A	1	2	3	4	5	N/A
c. Internet services	1	2	3	4	5	N/A	1	2	3	4	5	N/A
d. Availability of fresh produce	1	2	3	4	5	N/A	1	2	3	4	5	N/A
e. Access to local trades people	1	2	3	4	5	N/A	1	2	3	4	5	N/A
f. Accommodation businesses	1	2	3	4	5	N/A	1	2	3	4	5	N/A
g. Medical/health services	1	2	3	4	5	N/A	1	2	3	4	5	N/A

Q13 EDUCATION SERVICES

a. Playgroups/preschools	1	2	3	4	5	N/A	1	2	3	4	5	N/A
b. Primary schools	1	2	3	4	5	N/A	1	2	3	4	5	N/A
c. High schools	1	2	3	4	5	N/A	1	2	3	4	5	N/A

Q14 OTHER

a. Chamber of Commerce	1	2	3	4	5	N/A	1	2	3	4	5	N/A
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If dissatisfied or very dissatisfied, then why?

b. Community planning	1	2	3	4	5	N/A	1	2	3	4	5	N/A
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If dissatisfied or very dissatisfied, then why?

c. Promotion of tourism	1	2	3	4	5	8	1	2	3	4	5	N/A
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If dissatisfied or very dissatisfied, then why?

If you feel you would like to expand on your answers to any of the questions above, please attach a separate sheet of paper to your survey. **We really appreciate the time you have taken to complete and return this survey. Thank you.**